

**Neighborhood
Family Practice**
COMMUNITY HEALTH CENTERS

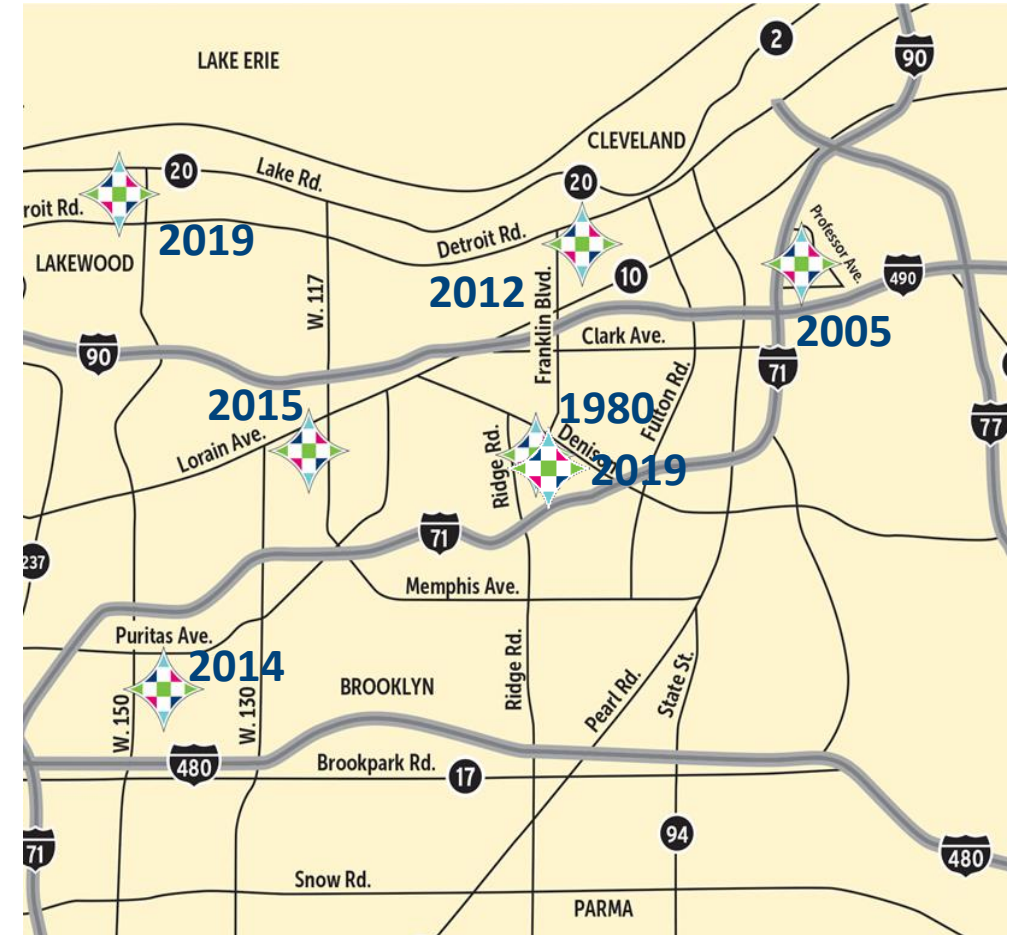
North Coast Community Health Center

September 8, 2021



Who We Are

- Federally Qualified Health Center
 - One of six FQHCs in Cleveland and 56 in Ohio
 - Only FQHC on Cleveland's west side
- Founded in 1980
- Recognized by NCQA as a Patient Centered Medical Home (PCMH) Level 3
- Accredited by the Joint Commission
- 7 locations serving the west side
- Integrated Primary Care and Behavioral Health
- Bilingual staff



Federally Qualified Health Center Overview

- NFP is a grantee of the Bureau of Primary Health Care that funds 1,400 Federally Qualified Health Centers (FQHCs) in the U.S. and its territories
- Health Center Program started in the 1960s to provide affordable, accessible, quality, and cost-effective primary care regardless of individuals' ability to pay
- More than 29 million Americans rely on FQHCs for care; In 2020, 830,911 individuals in Ohio used an FQHC
- Funding for health centers that serve general underserved populations and special populations such as migrant workers, homeless, and public housing



FQHC Benefits

- Grant funding for operations and supplemental programs
 - While NFP receives federal grants to support services, this funding accounts for only 20% of the annual revenue needed to support operations
- Prospective Payment System reimbursement for services to Medicare and Medicaid beneficiaries
- 340B Drug Pricing Program discounts for prescription drugs
- Medical malpractice coverage under the Federal Tort Claims Act
- National Health Service Corps employment for medical providers



Our Practice

- Primary Care
- Behavioral Health
- Medication Assisted Treatment for Substance Use Disorder
- Women's Health, including midwifery*
- Dental*
- Pharmacy*
- Wellness*
- Refugee Health*
- Outreach, Enrollment & Benefits
- Lab services

* Services available at other NFP locations



Primary Care Innovations

- Patient centered teams enable providers to practice at highest scope of license and improve care
- Integrating behavioral health & substance abuse – most rapidly growing part of the practice
- Fostering a culture of improvement and change



Who North Coast Served in 2020

- 1,785 unduplicated patients
- 4,166 provider and counseling visits

Age	% of Patient Population
Birth – 17 years	9%
18 – 24 years	8%
25 – 44 years	39%
45 – 64 years	34%
65 and older	10%



Females 57%
Males 43%



Insurance Status North Coast Patients, 2020

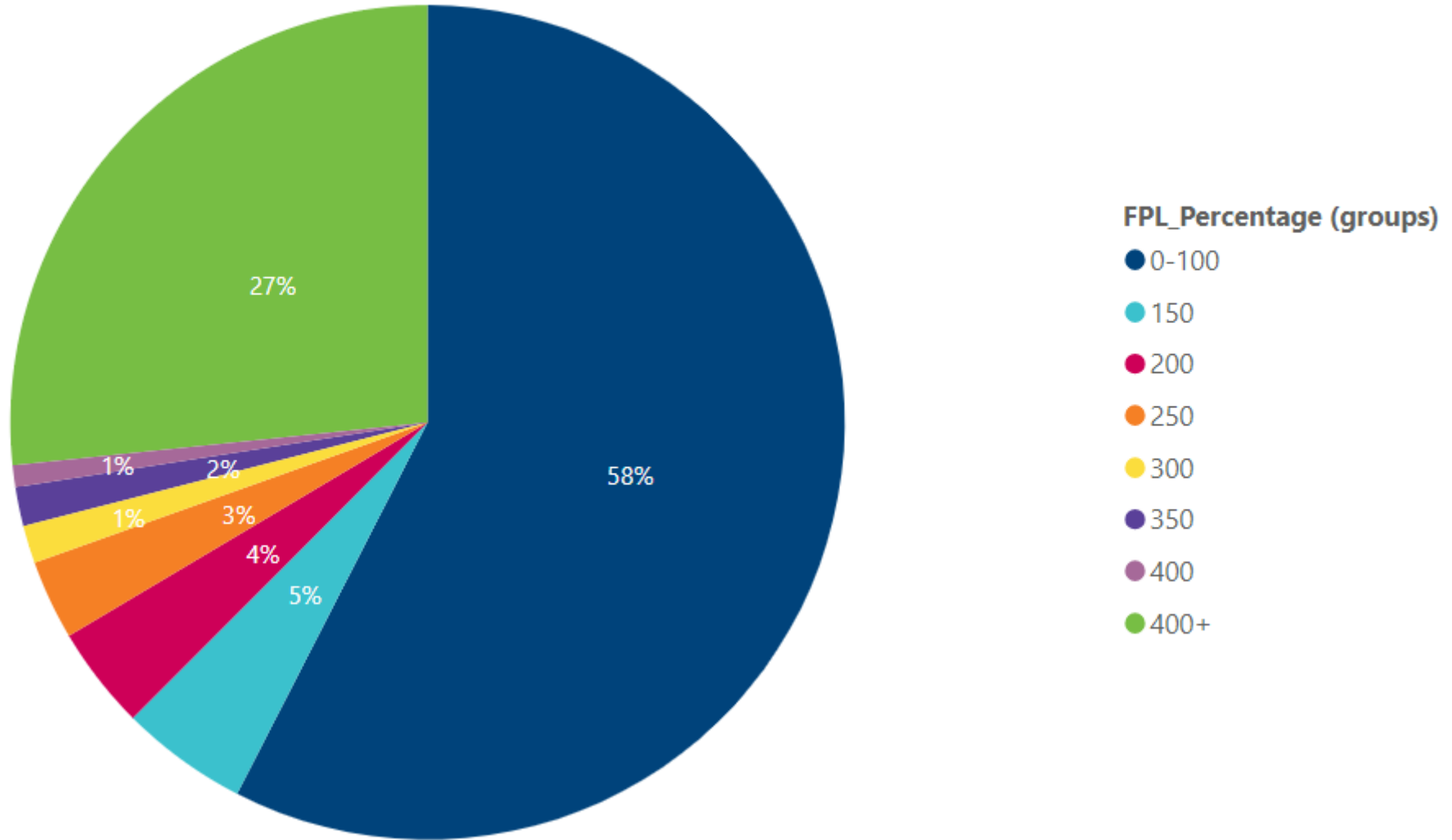
Uninsured 11%

Insured 89%

- 49% Medicaid
- 16% Medicare
- 35% Private



In 2020, 67% North Coast patients had an Annual Household Income < 200% poverty level



Lakewood Community Need

The stats:

- **16,276** Lakewood residents live at or below 200% of the poverty level
- **8,749** Lakewood families with children live in poverty
- **4,883** Lakewood residents are uninsured
- **8,927** Lakewood residents have Medicaid coverage

The need:

- **Access to Affordable Healthcare**
 - Particularly for low-income individuals and the growing population 65 years and older
- **Addiction and mental health**
- **Chronic disease management**
- **Preventable ED visits and hospitalizations**
- **Infant mortality**

The Center for Community Solutions, Lakewood City Fact Sheet
Cleveland Clinic Fairview Hospital Community Health Need Assessment, 2019



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New Location



11906 Madison Avenue, Lakewood



Partnering with the Lakewood Community

Neighborhood Family Practice's Mission

Partnering with the community for everyone's health by providing health care services regardless of ability to pay; treating patients with compassion, dignity and respect; protecting confidentiality; and offering culturally sensitive services and community outreach.

Each of NFP's Community Health Centers is focused on:

- The health of the community
- Wholistic care across all generations
- Broad array of primary and preventive care services
- Collaboration with community partners



COVID-19 Vaccination Efforts

25,000 Vaccines in 200 Days

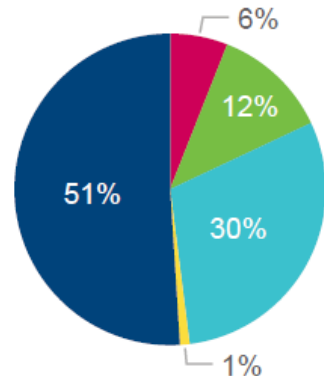
January 20, 2021 - August 10, 2021

Patients Vaccinated
13,184

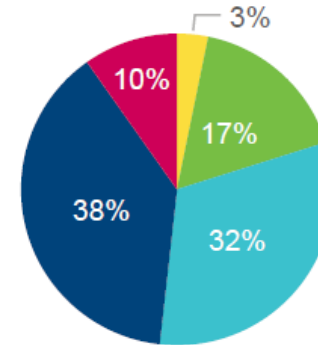
Vaccinations Given
25,072

Demographics

Age Group



● Asian ● Black ● Hispanic ● Other ● White



● 12-18 ● 19-35 ● 36-55 ● 56-75 ● 76+

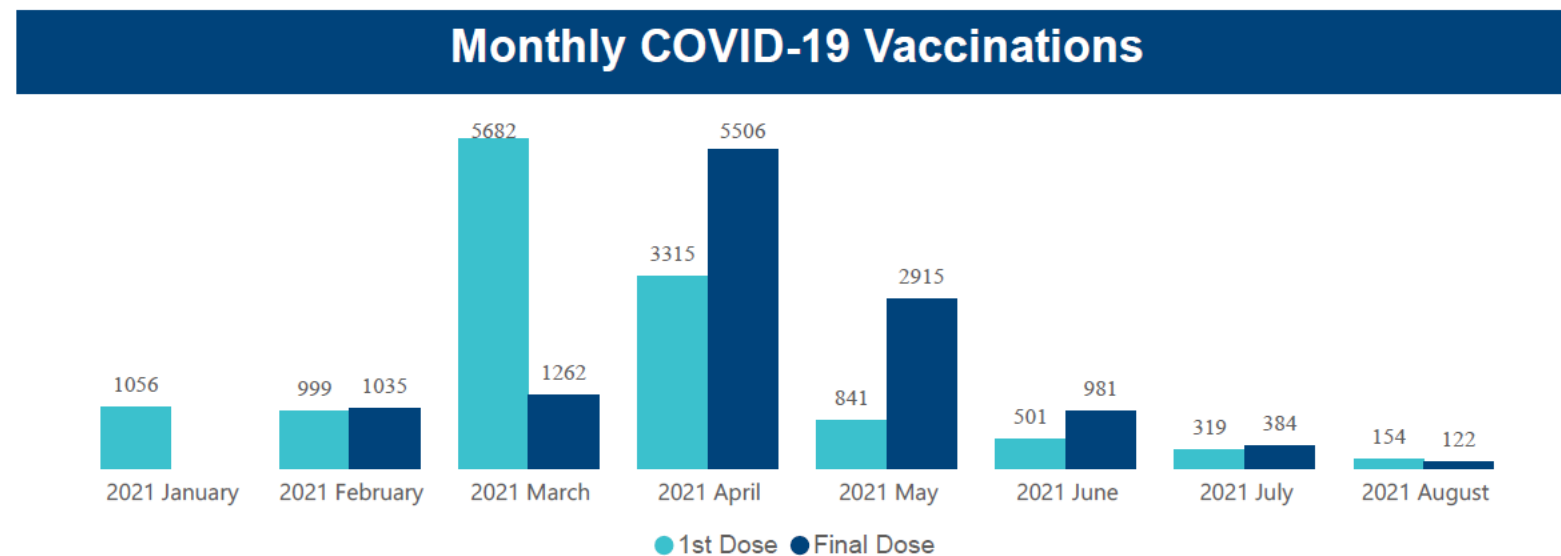


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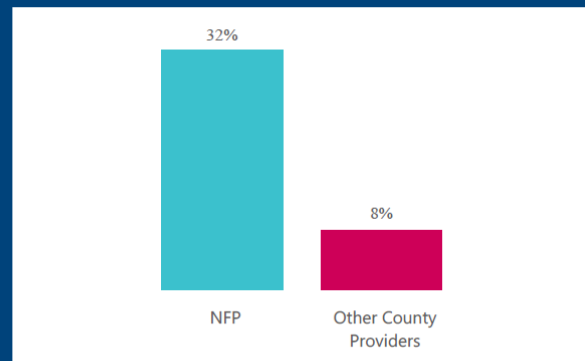
COVID-19 Vaccination Efforts

Over 2,509 vaccines
have been
administered to
Lakewood residents

All NFP community
health centers are
providing all three
COVID-19 vaccines



**% of Vaccines
Administered to
Hispanic Individuals
in Cuyahoga County**



Working together with community partners will ensure everyone has access to health care and that all Lakewood residents have a medical home

- Cleveland Clinic Lakewood Family Health Center
- Lakewood Health & Human Services/Senior Center
- LSC Service Corp/Barton Senior Center
- Lakewood Employers
- Lakewood Churches and Schools
- Lakewood Community Service Center





Questions?